

**PLACEMENT DRIVE NOTIFICATION**

<b>Company</b>	<b>MoEngage</b>
<b>Company Type</b>	Internet Publishing
<b>About the Company</b>	<p>MoEngage is an insights-led customer engagement platform for the customer-obsessed marketers and product owners. We help you delight your customers and retain them for longer. With MoEngage you can analyze customer behavior and engage them with personalized communication across the web, mobile, and email. MoEngage is a full-stack solution consisting of powerful customer analytics, AI-powered customer journey orchestration, and personalization - in one dashboard</p> <p>From Fortune 500 enterprises such as Deutsche Telekom, Samsung, and Ally to mobile-first brands such as Flipkart, OLA, and bigbasket - MoEngage has helped amplify customer engagement for all.</p> <p>Product managers and growth marketers can use MoEngage to provide a personalized experience throughout the customer lifecycle stages – from onboarding to retention to growth.</p> <p>What makes MoEngage different, is a full-stack solution consisting of powerful customer analytics, AI-powered customer journey orchestration and personalization capabilities - in one dashboard.</p> <p>Website - <a href="http://www.moengage.com/">http://www.moengage.com/</a></p>
<b>Job Title</b>	<b>Solution Engineer</b>
<b>Job Description</b>	<ul style="list-style-type: none"> <li>• Investigating, troubleshooting, diagnosing and resolving technical issues in a cloud/SaaS environment</li> <li>• Communicating effectively (both verbal and written) with our customers and internal stakeholders</li> <li>• Customer obsessive and roll up the sleeve attitude to help resolve customer issues or queries with a minimum resolution time</li> <li>• Adding recurring issues to knowledge base articles or FAQs to minimize the turnaround time on closing support tickets</li> <li>• Give constant and constructive feedback to team leads, product and engineering team to improve customer experience and suggest process improvements.</li> <li>• Problem solving, having a natural curiosity and demonstrating the ability to learn rapidly</li> <li>• Communicating well with different audiences (developers, technical and non-technical users)</li> <li>• Should be flexible to work in shifts based on business requirements</li> </ul>
<b>Job Location</b>	Bangalore
<b>Eligible Degrees</b>	MCA (Female Students)
<b>Eligibility Criteria</b>	NA

<b>Desired Skills</b>	<ul style="list-style-type: none"><li>• Adept in any one or more programming languages like Python, Java, Javascript, Angular, React, HTML/CSS</li><li>• Exposure to Linux/Unix operating systems and REST API</li><li>• Exposure to Database (SQL/Mongo) would be a huge plus</li><li>• Exposure and hands on experience in one of the following like AWS, Kafka and ElasticSearch would be highly preferred</li></ul>
<b>Compensation (CTC)</b>	<b>8.00 – 12.00 LPA</b>
<b>Selection Process</b>	Will be informed
<b>Date of Interview</b>	Will be informed
<b>Venue</b>	Online